



Scarborough Centre for Healthy Communities (SCHC) is dedicated to improving the health and well-being of Scarborough's diverse communities by providing accessible, equitable, and transformational health and social services. Through our Neighbourhood Health Model, strong community partnerships, and a commitment to addressing the social determinants of health, we create opportunities for people and communities to thrive.

Guided by our I2CARE values—Inclusivity, Innovation, Collaboration, Accessibility, Respect, and Equity—we foster a workplace where people feel valued, supported, and empowered to make a meaningful difference.

As an academic community health organization, we advance health equity through research, education, and knowledge sharing. We prepare the next generation of health professionals through community-based learning experiences that reflect the realities of team-based care, community support systems, and the diverse communities they will serve.

We are currently looking to hire a:

Community Ambassador

1 – Part - Time – Contract until March 2027 (21 hours/week)

Reporting To: Community Services Manager & Community Wellness & Engagement Manager

Purpose:

To create an inclusive and accessible community through population-focused and client focused engagement. The focus will be supporting vulnerable populations in two high priority neighbourhoods; the Kington/Lawrence/Morningside area and at the Mid-Scarborough Hub.

Key Areas of Responsibility:

- Receive contact referrals and connect directly to community members through engagements such as one-on-one interactions
- conducting safe pickup of harm-reduction supplies (e.g., needles, condoms, and other materials) to reduce health and safety risks
- Engage in community walkthroughs to help identify individuals in need and help connect them to resources and support
- Ability to provide outreach and service in “non-traditional” and culturally appropriate, community-based ways that are responsive to the needs of communities impacted by social determinants of health.
- To liaise, consult and collaborate with key stakeholders in the community: City services, Toronto Community Housing Corporation, mental health and employment focused agencies and other service providers as required
- De-escalation assistance to SCHC team working in high need communities

- Facilitate the delivery of information to the community, through multilingual, multi-platform engagement methods through culturally appropriate engagement and outreach sessions
- Provide navigation supports on how to connect to appropriate services and follow up when needed
- Help individuals and families develop a plan for system navigation, including scheduling check-ins and reminders, if required
- Attend regular team meetings for updates and coordination supports
- Participate in community events to build trust and a presence in the communities
- Participate in professional development opportunities
- Conduct and implement all SCHC policy, procedures and audits

Educational and/or Professional Qualifications:

- Lived experience and/ or experience working with Indigenous Peoples, Black Peoples and Newcomer communities, and/or organizations is an asset
- Demonstrated knowledge, skills and abilities in social service work or community work attained from a degree or diploma from an accredited university or college program or through an equivalent level of professional experience an asset
- Fundamental knowledge of community development, planning and community-based safety issues
- Demonstrated training, knowledge and experience supporting individuals with mental health and addictions issues
- Training in crisis intervention and de-escalation strategies (i.e. CPI/UMAB), harm reduction and community safety an asset
- Excellent interpersonal skills to deal effectively with community members
- Experience in organizational skills and the ability to handle multiple tasks simultaneously and meet deadlines
- Knowledge of a second language is considered an asset

Significant Working Conditions:

- Ability to work flexible hours including rotations evenings and weekends
- Ability to travel across Scarborough to a variety of community settings including but not limited to Toronto Community Housing Buildings

Remuneration: \$23.76 – \$26.87

Band: I

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SIEU.

Note: Please quote CA-CSM in the subject line. This is an Existing Vacancy. We would like to thank all applicants; only those invited to interviews will be contacted. If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services. Only applicants selected for interviews will be contacted.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+. SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act, 2005, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

For more information about our programs and services, please visit our website at www.schcontario.ca

Find us on Social Media: Facebook – Twitter - Linked In – You Tube