



Scarborough Centre for Healthy Communities (SCHC) is dedicated to improving the health and well-being of Scarborough's diverse communities by providing accessible, equitable, and transformational health and social services. Through our Neighbourhood Health Model, strong community partnerships, and a commitment to addressing the social determinants of health, we create opportunities for people and communities to thrive.

Guided by our I2CARE values—Inclusivity, Innovation, Collaboration, Accessibility, Respect, and Equity—we foster a workplace where people feel valued, supported, and empowered to make a meaningful difference.

As an academic community health organization, we advance health equity through research, education, and knowledge sharing. We prepare the next generation of health professionals through community-based learning experiences that reflect the realities of team-based care, community support systems, and the diverse communities they will serve.

We are currently looking to hire a:

Mental Health Case Worker

1 – Full Time, Permanent (35 hours/week)

Reporting To: Manager – Community Health Teams

Purpose:

The HEALTH team is an interdisciplinary group dedicated to providing comprehensive, holistic support for a healthier Scarborough through preventative health programs.

SCHC operates with an integrated and interdisciplinary approach. All team members collaborate across various roles and programs to address the community's needs.

Bring your enthusiasm for community-based healthcare to this fast-paced and dynamic environment, along with your experience in program development and implementation.

Key areas of responsibility:

The Mental Health Case Worker (MHCW) provides case management for the client experiencing mental health issues. The worker facilitates the ongoing assessment, service plan, referral coordination and discharge plan for the client and their family. The MHCW assists the client and family with the goal of maximizing client empowerment and health through culture sensitive service, education and programs both within the program and in conjunction with other service providers.

Educational and/or Professional Qualifications:

- Social Service Worker Diploma Current registration with OCSWSSW.
- Minimum 1 – 3 years' experience case management experience and/or front-line experience with vulnerable populations.



- Support clients' recovery through the provision of intensive case management services including: client-centred assessments, treatment, recovery-oriented and support services; and working with families to promote mutual support, capacity building and empowerment.
- Facilitate linkages between clients and community resources and collaborate with appropriate service providers or community organizations.
- Identify issues and provide advice, consultation, support and information to clients, their families, service providers and the community on mental health and related matters.
- Address barriers that impact the client's and family's ability to access mental health services.
- Participate in providing education to community service providers and other stakeholders regarding culturally responsive service.
- Demonstrated commitment to principles of an anti-oppression and cultural competence framework.
- Excellent interpersonal, communication (written and verbal), problem-solving, organizational and time management skills.
- An interest and commitment to working in a low-income, multilingual, multiracial community.
- Thorough knowledge of broad determinants of health and issues affecting low-income, multi-lingual and radicalized and LGBTQ communities.
- Maintain effective and timely documentation of client records.
- Demonstrated flexibility to work in a fast-paced, ever-changing environment.
- Ability to speak a second language of our priority populations is an asset.
- Current HCP CPR and First Aid.

Significant Working Conditions

- Flexibility of hours – evening or weekend work will be required.
- Flexible working sites – working in the community.
- Valid driver's license required.
- Vehicle required.

Remuneration: \$30.55 – 37.45

Band: E

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

Please apply in confidence to HR by email: Recruitment@schcontario.ca

We would like to thank all applicants; only those invited to interviews will be contacted.

Note: Please quote **MHCW-FI** Position in the subject line.



If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+.

SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

www.schcontario.ca.

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