



Scarborough Centre for Healthy Communities (SCHC) is dedicated to providing accessible, equitable, and transformational health and social service choices for the well-being of Scarborough's diverse communities. We cultivate vital community services by promoting healthy lifestyles while delivering a comprehensive range of culturally competent health and social services programming. Our I2CARE values ensures that we, as a work community, treat all with, inclusivity, innovation, collaboration, accessibility respect and equity.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve.

We are currently looking to hire a:

**Health Resource Navigator – HEALTH
1 – Full Time Permanent (35 hours/week)**

Reporting To: Manager – Community Health Teams – HEALTH Program

Purpose:

The HEALTH team is an interdisciplinary group dedicated to providing comprehensive, holistic support for a healthier Scarborough through preventative health programs.

SCHC operates with an integrated and interdisciplinary approach. All team members collaborate across various roles and programs to address the community's needs.

Bring your enthusiasm for community-based healthcare to this exciting, fast paced and outcomes-oriented position along with your experience in program development and implementation. This role involves supporting diverse service users along their health care journey. The role requires an ability to adapt and learn as each client's needs is unique.

Key areas of responsibility:

- The Health Resource Navigator will ensure clients are connected to the right resource at the right time and ensure barriers are reduced wherever possible.
- The Health Resource Navigator will help residents improve their awareness of and access to health promotion services and behaviors throughout their healthcare journey. This will involve providing one-on-one and group education on preventive care topics.
- The resource navigator will use an approach that is supportive, empathetic, open-minded and non-judgmental as they assess client's needs and co-develop solutions.
- The Health Resource Navigator may focus on specific stages of the client's journey but will generally support clients through individual and group education on preventive care topics.

Individual prevention plans will include an assessment of the current state, action planning based on clients' needs, referral coordination, and follow-ups with the client.

- The Prevention Navigator is responsible for ensuring that care plans are designed with a foundation in culturally sensitive, anti-racist and trauma-informed practices
- Continuous engagement with clients throughout their journey to ensure effective outcomes based on the clients needs and priorities.

Educational and/or Professional Qualifications:

- An undergraduate degree in a health or social science discipline from a recognized university or significant related work experience.
- Allied health professionals considered an asset.
- Experience with case management, supportive listening, life coaching and goal setting.
- Minimum 3 years of experience working directly with diverse communities and vulnerable populations.
- Knowledge of and experience in supporting the Social Determinate of Health.
- Support clients' awareness of and access to health promotion care and decisions using motivational interviews and brief action planning.
- Facilitate linkages between clients and community resources and collaborating with appropriate service providers or community organizations.
- Identify issues and provide advice, consultation, support and information to clients, their families, service providers and the community on mental health and related matters.
- Familiarity with electronic client records and Microsoft Office.
- Address barriers that impact on the client's and family's ability to access health services.
- Participate in providing education to community service providers and other stakeholders regarding culturally responsive service.
- Demonstrated commitment to principles of an anti-oppression and cultural competence framework.
- Excellent interpersonal, communication (written and verbal), problem-solving, organizational and time management skills.
- An interest and commitment to working in a low-income, multilingual, multiracial community.
- Thorough knowledge of broad determinants of health and issues affecting low income, multilingual and radicalized and LGBTQ communities.
- Maintain effective and timely documentation of client records.
- Demonstrated flexibility to work in a fast paced, ever-changing environment.
- Ability to speak a second language of our priority populations is an asset.
- Current HCP CPR and First Aid.

Significant Working Conditions:

- Flexibility of hours – occasional evening or weekend work will be required.
- Flexible working sites.
- Valid driver's license required.
- Vehicle required.

Remuneration: \$30.55 – 37.45

Band: E

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

This is an **Existing Vacancy**.

Please reply in confidence to HR: recruitment@schcontario.ca

Note: Please quote HRN in the subject line.

We would like to thank all applicants; only those invited to interviews will be contacted.

If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+.

SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

www.schcontario.ca.

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