



Scarborough Centre for Healthy Communities (SCHC) is dedicated to providing accessible, equitable, and transformational health and social service choices for the well-being of Scarborough's diverse communities. We cultivate vital community services by promoting healthy lifestyles while delivering a comprehensive range of culturally competent health and social services programming. Our I2CARE values ensure that we, as a work community, treat all with inclusivity, innovation, collaboration, accessibility, respect and equity.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve.

We are currently looking to hire a:

**Community Health Ambassador
(Family Wellbeing)
Contract Full Time (35 hours/week) until September 30th, 2026**

Reporting To: Manager, Community Health Teams – HEALTH Program

Purpose:

This Family Wellbeing pilot program will utilize an ambassador model to reduce youth violence. The program will increase awareness and access to services for families and caregivers. The successful candidate will provide culturally specific community outreach, education, and information on youth violence prevention in Cedarbrae-Woburn, Morningside, West Hill, Golfdale, Eglinton East and with Newcomer Communities. Familiarity and lived experience with these spaces and populations is an assets.

Key Areas of Responsibility:

- Receive contact referrals and connect directly to community members through engagements such as one-on-one interactions, in-person and virtual consultations, community events, webinars, and other
- Ability to provide outreach and service in “non-traditional” and culturally appropriate, community-based ways that are responsive to the needs of gang involved families and communities.
- Provide culturally appropriate prevention and intervention services to parents, caregivers and family members who support youth that are involved in gang involvement or on the pathway toward targeted violence and their families through service coordination, gang awareness education, employment and training supports, parenting skills development, cultural and community education, mental health supports
- Facilitate the delivery of information to the community, through multilingual, multi-platform engagement methods through culturally appropriate engagement and outreach sessions
- Help individuals and families develop a plan for system navigation, including scheduling check-ins and reminders

- Assist Family Wellbeing Teams in establishing relationships with relevant community groups such as landlords, superintendents, building managers and tenant groups to increase engagement and uptake in the pilot program Participate in community health and social services education opportunities through agency site-visits, tours and workshops
- Receive support from and work in collaboration with the Family Wellbeing Coordinator

Educational and/or Professional Qualifications:

- Lived experience and/ or experience working with Newcomer communities,
- Lived experience and/ or experience working with most vulnerable gang involved youth and/ or families in conflict with the law, social justice systems and/ or marginalized communities.
- Experience working in Scarborough and/ or Zone 5 is an asset.
- Knowledge of and sensitivity to the life experiences and needs of gang involved families and marginalized communities.
- Diploma in social services or a field relevant to youth development, family development, social justice systems, or equivalent combination of education and experience, is considered an asset.
- Experience identifying family and youth needs and provide guidance to parents, caregivers, and family members.
- Experience with engagement, outreach and making referrals in the lens of family and youth development within crime and violence.
- Experience using Microsoft Office applications (MS Word, Excel and PowerPoint) to produce reports and presentations.
- Well-developed written and verbal communication skills.
- Fundamental knowledge of organizational effectiveness principles and how they relate to overall program outcomes
- Excellent interpersonal skills to deal effectively with parent and community members
- Experience in organizational skills and the ability to handle multiple tasks simultaneously and meet deadlines.
- Knowledge of a second language is considered an asset

Significant Working Conditions:

- Ability to work flexible hours including on-call tele-practice rotations evenings and weekends
- Ability to travel across Scarborough to a variety of care settings
- Valid driver's license and access to car considered a significant asset

Remuneration: \$23.76 – \$26.87

Band: I

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

Please reply in confidence to HR: recruitment@schcontario.ca

Note: Please quote **CHA - FWP** in the subject line.

This is an Existing Vacancy

We would like to thank all applicants; only those invited to interviews will be contacted.

If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+

SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

www.schcontario.ca.

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