

## CHANGES IN ONTARIO HEALTH PRIVACY POLICIES AND CONSENT MANAGEMENT

Ontario Health is updating how patients can block or allow access to their health information (consent directives) in the Electronic Health Record (EHR).

SCHC is committed to protecting your privacy while delivering the best and safest care possible. As our client, you are in control of your health information. It should be noted, however, blocking access means your care team may not have the full picture which can impact care decisions and lead to delays or repeated tests.

Here are a few key things you need to know:

- The decision to block or allow access is made only by you, the client, or your substitute decision maker
- To make, modify or withdraw your Consent Directive, please contact Ontario Health's Privacy Office:
  - Phone: 416.946.4767 or 1.888.411.7742
  - Email: [OH-DS\\_privacy@ontariohealth.ca](mailto:OH-DS_privacy@ontariohealth.ca)

If you have further questions on your charts at SCHC, please contact our Privacy Officer at:

- 416.454.5578 | [ctyrrell@schcontario.ca](mailto:ctyrrell@schcontario.ca)