



Scarborough Centre for Healthy Communities (SCHC) is dedicated to providing accessible, equitable, and transformational health and social service choices for the well-being of Scarborough's diverse communities. We cultivate vital community services by promoting healthy lifestyles while delivering a comprehensive range of culturally competent health and social services programming. Our I2CARE values ensures that we, as a work community, treat all with, inclusivity, innovation, collaboration, accessibility respect and equity.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve.

We are currently looking to hire a:

**Mental Health Case Worker
1 – Full-Time, Permanent (35 hours per week)**

Reporting To: Interprofessional Primary Care Manager

Purpose:

The Scarborough interprofessional primary care access model is a partnership to enhance care for the vulnerable, complex clients living in the Scarborough.

SCHC operates with an integrated and interdisciplinary approach. All roles collaborate with and contribute to different teams and programs to support the community's needs.

Bring your passion for community-based healthcare to this fast paced and dynamic environment, as well as your program development and implementation experience to this role.

Key Areas of Responsibility:

The Mental Health Case Worker (MHCW) provides case management for clients with diverse health, social, and psychosocial needs. The worker facilitates the ongoing assessment, service plan, referral coordination and discharge plan for the client and their family. The MHCW assists the client and family with the goal of maximizing client empowerment and health through culture sensitive service, education and programs both within the program and in conjunction with other service providers.

- Conduct comprehensive client assessments that consider mental health, physical health, social, financial, and environmental needs that supports the client's recovery.
- Develop, implement, and monitor individualized service and care plans in collaboration with clients, families, and interdisciplinary teams.
- Facilitate referrals and linkages to community resources, healthcare providers, social services, housing, employment support, legal aid, and other relevant services.
- Provide advocacy and guidance to clients navigating complex health and social systems.
- Support mental health needs as part of a broader case management approach, including crisis intervention, psychoeducation, and resource coordination.
- Work with families and caregivers to promote mutual support, capacity building, and empowerment.
- Identify and address barriers that affect access to services, including language, cultural, and systemic barriers.

- Participate in community outreach, engagement, and education initiatives to enhance access to services and culturally responsive care.
- Maintain accurate, timely, and confidential client records and documentation in compliance with organizational and regulatory requirements.
- Participate in team meetings, case conferences, and professional development opportunities.
- Uphold SCHC's commitment to equity, inclusion, cultural competence, and anti-oppressive practice.

Educational and Professional Qualifications:

- Diploma or degree in Social Service Work or related field.
- Registration with OCSWSSW.
- Minimum 1–3 years of experience in case management, client advocacy, or front-line work with vulnerable populations.
- Demonstrated ability to provide holistic, recovery-oriented, and client-centered care.
- Knowledge of broad determinants of health and the social factors affecting low-income, multilingual, racialized, and LGBTQ2S+ populations.
- Excellent interpersonal, communication (written and verbal), problem-solving, organizational, and time management skills.
- Ability to work independently and collaboratively in a fast-paced, dynamic environment.
- Second language relevant to priority populations in Scarborough (e.g., Chinese dialects, Tamil, Urdu, Arabic, Farsi) is an asset.
- Current HCP CPR and First Aid certification.

Significant Working Conditions

- Flexibility of hours – evening or weekend work may be required.
- Flexibility of working across multiple sites, including community based locations.
- Valid driver's license and access to a reliable vehicle are required.
- Perform other related duties as required to support client care, program delivery, and organizational priorities.

Remuneration: \$30.55 - \$37.45

Pay Band: E

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

Please apply in confidence to HR by email: Recruitment@schcontario.ca

We would like to thank all applicants; only those invited to interviews will be contacted.

Note: Please quote MHCW – PCAP in the subject line.

This is an existing vacancy.

If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+.

SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

www.schcontario.ca.

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