

Senior's Snow Removal & Yard Clean-up Service – Q&A

General Information

Q: What services do you offer?

A: We provide contracted yard maintenance and lawn mowing services.

Q: Do you offer one-time or seasonal services?

A: We offer both one-time yard maintenance and seasonal contracts to suit your needs.

Q: What areas do you serve?

A: We currently provide yard maintenance services in the Scarborough Area.

Q: What are your hours of operation?

A: Will vary from contractor to contractor.

Pricing & Payment

Q: How much does your service cost?

A: Pricing depends on the size of the area to be cleared and the frequency of service. Please contact us for a personalized quote.

Q: What payment methods do you accept?

A: We accept cash payment only and this is to be paid directly to your contract worker.

Service Process & Scheduling

Q: How do I sign up for your service?

A: You can sign up by calling us at 416-847-4134.

Q: Do I need to be home during Yard Maintenance?

A: Yes, we need you to be at the property while the service is being provided.

Q: What is the schedule for the service?

A: You can set a schedule that is mutually agreed upon with your independent contractor.

Safety & Liability

Are your workers insured?

A: As they are independent contract workers, they are not insured and would have to be covered under the homeowners insurance.

Q: Do you need to have our own equipment?

A: The homeowner can provide their own equipment but sometimes the contractor may prefer to use their own.

Q: Can I cancel or modify my service plan?

A: Yes, you can make arrangements with your individual contractor.

Q: How can I contact you for more information?

A: You can reach us at 416-847-4134, intake@schcontario.ca , or visit our website at <https://schcontario.ca/>

SNOW REMOVAL PROGRAM – CONTRACTORS FREQUENTLY ASKED QUESTIONS (FAQ)

1. Who is eligible to work in the Snow Removal Program?

To be eligible, you must be at least 16 years of age. Students aged 16 or 17 must provide written permission from a parent or guardian.

Newcomers must be legally eligible to work in Canada and may be required to provide valid documentation (such as a work permit, study permit with work authorization, or proof of permanent residency).

2. What type of work will I be doing?

Contract workers will be responsible for clearing snow and ice from clients' driveways, walkways, and entrances. Tasks include shoveling, salting, and de-icing as required; ensuring all work is done safely and efficiently.

3. What are the expected work hours?

Work hours will vary depending on weather conditions and snowfall levels and personal availability.

4. Do I need to bring my own equipment?

Basic snow removal tools (such as shovels and salt) may be provided by the clients at their homes. Workers are expected to wear appropriate winter clothing and footwear suitable for outdoor conditions.

5. How will I be paid?

Contract workers will be paid per completed job or per hour, as stated in their contract. Payment details will be reviewed before the start of the season.

6. Do I need previous experience?

No previous experience is required. However, you should be physically able to perform outdoor work in cold weather and follow safety guidelines at all times.

7. How do I apply?

Interested applicants must complete the Snow Removal Program Application Form and submit required documentation (proof of age, work eligibility, and parental consent if under 18).

Email: homemaintenance@schcontario.ca or call 647-327-6692 for more information.