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Scarborough Centre for Healthy Communities (SCHC) is dedicated to meeting the diverse, holistic health needs of the people of Scarborough by addressing the physical, mental, social, financial and environmental aspects of their health. Through the promotion of healthy lifestyles and delivery of a comprehensive range of culturally competent health and social services, we cultivate vital and connected communities.

We are currently looking to hire a:

**Case Worker - Sexual Assault Domestic Violence**

1 - Part-Time, Permanent (21 hours/week)

**Reporting To:** Manager, Community Health Teams

**Position Summary:**

Reporting to the Manager, Community Health Teams, the Case Worker will provide case management support for clients who are survivors of sexual assault or domestic violence. Referrals are received from The Scarborough Hospital, the community, self-referrals and the criminal justice sector. In partnership with internal and external stakeholders, this program also provides; advocacy, public education, training and community development through outreach activities.

Operating within their full scope of practice, the Case Worker will work co-operatively with all members of the interprofessional team to support individuals in need of their services. The Case Worker will establish and maintain ongoing liaisons with the agencies and community resources that are relevant and necessary to the needs of SCHC clients.

**Key areas of responsibility:**

- The Case Worker provides case management for clients who are survivors of sexual assault or domestic violence. The Case Worker facilitates ongoing assessment, service plan, referral coordination and discharge plan for the client. The worker assists the client and family with the goal of maximizing client empowerment and health through culturally aware services, education and programs both within the program and in conjunction with other service providers.
- Utilize a collaborative process with SADV clients to develop and implement goal planning and strategies.
- Facilitate linkages between clients and community resources and collaborating with appropriate service providers or community organizations.
- Function within an inter-professional model of care leveraging existing networks/partnerships (both internally and externally), programs, services, and supports in order to provide holistic wellness supports to individuals and communities.
- Build relationships with community members, including residents and other stakeholders.
- Participate in providing education to community service providers and other stakeholders regarding culturally responsive service.
- Support clients' recovery through the provision of intensive case management services including: client-centred assessments, treatment, recovery-oriented and support services; and working with families to promote mutual support, capacity building and empowerment.
- Identify issues and provide advice, consultation, support and information to clients, their families, service providers and the community on mental health and related matters.
- Address barriers that impact on the client's and family's ability to access mental health services.

- Maintain accurate and concise confidential EMR documentation pertaining to patient history and encounter data.
- Act as a client advocate on individual and systemic issues.
- Participate in chart audits and peer reviews.
- Participate in case conferences and complete client referrals.
- Perform other duties as assigned that are reasonable within the scope of the job.

#### **Qualifications:**

- Demonstrated knowledge, skills and abilities in Social Work, Social Services, Recreation either attained from a degree or diploma from an accredited university or college program or through an equivalent level of experience.
- Minimum 2-5 years' experience case management experience and/or front-line experience with vulnerable populations. Sexual Assault Domestic Violence Case Worker Experience.
- Demonstrated knowledge and experience in working with survivors of sexual assault/abuse and/or domestic violence.
- Knowledge and awareness of issues related to trauma, sexual assault, childhood sexual abuse, domestic violence, immigration, mental illness, poverty and discrimination.
- Demonstrated commitment to principles of an anti-oppression and cultural competence framework.
- Experience and knowledge with the legal system as it pertains to sexual and physical assault.

#### **Skills and Attributes:**

- Demonstrated knowledge and experience in counseling strategies with survivors of sexual assault/abuse and/or domestic violence.
- Excellent communication, organizational, decision making, interpersonal, time management, problem solving, counseling (individual and group work), assessment and computer skills.
- Demonstrated knowledge of current theoretical frameworks and social work practice standards, including Anti-Oppression, Anti-Racism, Harm Reduction and Determinants of Health approaches.
- Experience/skill in completing applications/forms for clients and composing letters supporting applications and advocacy.
- Demonstrated initiative and ability to work independently with minimal supervision.
- Demonstrated knowledge and experience in counseling strategies with survivors of sexual assault/abuse and/or domestic violence.
- Oral/written fluency in other languages relevant to providing service in the role would be considered an asset.
- Ability to liaise with community services/agencies in the development and implementation of joint treatment/ educational programs (schools, public health, Newcomer and settlement services).
- Excellent interpersonal, communication (written and verbal), problem-solving, organizational and time management skills.
- Current certification in CPR or willingness to become certified.
- Excellent work performance and attendance record required.
- Sensitivity to and awareness of culturally, racially, economically and socially diverse groups.

#### **Significant Working Conditions:**

- Work at different clinical locations is required.
- Flexibility of hours - evening and weekend work will be required.
- Required attendance at team/staff meetings at different locations.

**Remuneration:** \$29.66 - \$36.36

**Band:** E

**Please note:** All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

**Please reply in confidence to HR: By email:** [Recruitment@schcontario.ca](mailto:Recruitment@schcontario.ca)

**Note: Please quote *CW – SADV-2* position in the subject line.**

*We would like to thank all applicants; only those invited to interviews will be contacted.*

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+. Please note that all qualified candidates, eligible to be employed in Canada, are encouraged to apply.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve. SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations.

For more information about our programs and services, please visit our website at [www.schcontario.ca](http://www.schcontario.ca)