



Scarborough Centre for Healthy Communities (SCHC) is dedicated to providing accessible, equitable, and transformational health and social service choices for the well-being of Scarborough's diverse communities. We cultivate vital community services by promoting healthy lifestyles while delivering a comprehensive range of culturally competent health and social services programming. Our I2CARE values ensures that we, as a work community, treat all with, inclusivity, innovation, collaboration, accessibility respect and equity.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve.

Strides Toronto is a multi-service agency providing services to young people from birth to age 29 and their families/caregivers in East Toronto. Formed in January 2020 through the amalgamation of Aisling Discoveries and East Metro Youth Services, Strides Toronto provides a range of community, residential and treatment services to improve the mental, social, and physical health of infants, children, youth, and their families. We provide individual, group and family interventions that include mental health counselling, Autism services, education, outreach and referral, early intervention, day treatment and community support. Strides Toronto is the Network Lead for two Youth Wellness Hubs in Toronto.

Youth Wellness Hubs Ontario (YWHO) aims to bring the right services to youth (12-25) and their families/caregivers at the right time and in the right place. YWHO is improving Ontario's mental health and addiction services for youth and their families by providing rapid access to mental health and substance use services with walk in, low barrier services and clear pathways to service.

SCHC in partnership with Strides Toronto is looking to hire a:

Care Coordinator
1 - Full Time Permanent - 35 hours per week

Reporting To: YWHO Manager and Primary Care Manager

Purpose:

The Care Coordinator will work as a member of a diverse interdisciplinary team to support clients' overall health and wellness, including those experiencing mental health and substance use challenges. The Care Coordinator, in collaboration with youth and their families, will assess client needs, determine eligibility for services and develop individual care and service plans ensuring all possible options have been explored.

Key areas of responsibility:

- Work within an integrated care team of health professionals (Nurse Practitioner, Therapists, Peer Support Worker, Animator) to provide mental health and substance use supports to youth ages 12-25.
- Assess client needs and develop goals for service in partnership with youth and families.
- Balance youth needs and goals with available resources, ensuring client values and preferences are respected.
- Provide support to youth and collaborate with community partners regarding client needs.
- Provide referrals and make linkages to culturally relevant services and supports (health, education, employment, etc.)
- Advocate on behalf of the client to internal and external services (Schools, OW, ODSP, medical and mental health services, etc.)
- Participate in program planning, implementation and evaluations.
- Develop and facilitate programs within the Youth Wellness Hub and maintain a safe and secure youth environment.
- Document interactions with clients using EMR systems.
- Support data collection functions including fidelity measures, clinical measures, and other data relevant to the program and evaluation.
- Engage in program outreach and promotion, and provide psychoeducational training, to youth, families and the community.

Educational and/or Professional Qualifications:

- CYW diploma, SSW diploma, or related bachelor degree in Child and Youth Care/Counselling, and/or Social Work, or a related field.
- Demonstrated effectiveness in engaging youth and families in service navigation.
- Demonstrated skills in decreasing service access barriers when working with marginalized youth.
- Demonstrated ability to communicate with partners and stakeholders including, peer support workers, youth workers, social workers, and primary health care providers.
- Demonstrated knowledge and experience working with individuals from Indigenous, racialized, 2SLGBTQIA+, newcomer, and/or differently abled communities.
- Knowledge of mental health and substance use issues for youth.
- Knowledge of community resources, health promotion and social determinants of health.
- Strong communication (verbal/written), organizational and time management skills.
- Ability to work independently and as part of an interdisciplinary team.
- Demonstrated group facilitation skills.
- Ability to work evening and occasional weekends.
- Ability to communicate in a second language.

Level of Experience:

- Two years of experience providing service navigation and follow up services to youth and families.

Significant Working Conditions:

- Full Time 35 Hours per week
- Hours of Work: Weekdays, some evenings, occasional weekends
- Location of work: Hybrid work schedule: options for virtual service based on demand, onsite co-location at the Scarborough YWHO and at SCHC.

Benefits:

- Healthcare of Ontario Pension Plan - HOOPP
- Paid vacation
- Health and dental care
- Employee assistance program
- Extended health care
- Life insurance
- Vision care

Remuneration: \$27.96 - \$32.64

Band: F

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

Please reply in confidence to HR: By email: recruitment@schcontario.ca

Note: Please quote CC-YWHO in the subject line.

If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+



SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

www.schcontario.ca.

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