

Scarborough Centre for Healthy Communities (SCHC) is dedicated to providing accessible, equitable, and transformational health and social service choices for the well-being of Scarborough's diverse communities. We cultivate vital community services by promoting healthy lifestyles while delivering a comprehensive range of culturally competent health and social services programming. Our I2CARE values ensures that we, as a work community, treat all with, inclusivity, innovation, collaboration, accessibility respect and equity.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve.

We are currently looking to hire a:

**Community Health Ambassador
1 - Full Time, permanent (35 hours per week)**

Reporting To: Manager - Community Health Team

Purpose:

The ambassador's role is to engage, educate, and communicate with residents. Through trust and positive relationships, ambassadors support two-way communication, connecting residents to needed resources and reporting back to the community needs to support SCHC program development.

The Hepatitis C (HCV) Program for Scarborough is in partnership with the Ministry of Health. Our goals are to:

- Increasing overall access to HCV diagnosis and treatment.
- To reduce the spread of HCV and reinfection.
- To work with at risk populations to support education and health promoting behaviours.

Key areas of responsibility:

- Actively engage residents in Scarborough communities to understand their needs as it relates to the HCV and other health concerns and promote access to treatment.
- Assist clients to develop their capacities around treatment/medical scheduling and health management planning, taking into consideration the reality of the relevant social determinants of health for each individual.
- Design and develop training materials.
- Routinely compile, enter and report confidential data at agency and funder's request.
- Ensure that all necessary reports are completed and submitted to the appropriate sources, meeting set deadlines.
- Participate in the planning of program evaluation initiatives.
- Participate as a member in cross functional teams and programs supporting planning, team meetings and case conferences.
- Network with internal and community partners to ensure an optimal continuum of health & social services Maintain and develop professional competence and learning.
- Identify, create and deliver relevant health messaging and workshops based on resident's needs.

- Perform other related duties as assigned.

Qualifications and Experience:

- Two years of experience working with marginalized populations using a community development model including meaningful outreach and engagement experience.
- Thorough knowledge and experience of HCV, harm reduction and peer support models.
- Strong knowledge of issues affecting marginalized communities and experience working successfully with diverse agencies.
- Thorough knowledge and understanding of the local health and social service sector, government programs and current legislation that may affect clients.
- Demonstrated ability to work under pressure, to anticipate potential problems/conflicts and take appropriate actions and to meet deadlines.
- Training in crisis intervention and de-escalation strategies (i.e. CPI/UMAB), community safety is an asset.
- Demonstrated ability to work independently and as a team member within an evolving role in a multi-disciplinary environment.
- Excellent advocacy and negotiation skills, strong commitment to health promotion, community development and adult education.
- Excellent knowledge of Microsoft computer applications and other office related software.
- Oral and/or written fluency in other languages relevant to providing service in the role would be considered an asset.

Significant Working Conditions:

- Flexibility of hours – evening or weekend work will be required
- Flexible working sites – working in the community
- Valid driver’s license required
- Vehicle required

Remuneration: \$21.74 - \$24.59

Band: I

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

Please reply in confidence to HR: By email: Recruitment@schcontario.ca

Note: Please quote HCV-Amb in the subject line.

If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must be legal to work in Canada. You will also be required to undertake a Vulnerable Sector Screening with Police Services. Only applicants selected for interviews will be contacted.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit



peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+

SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

www.schcontario.ca.

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