



Scarborough Centre for Healthy Communities (SCHC) is dedicated to meeting the diverse, holistic health needs of the people of Scarborough by addressing the physical, mental, social, financial and environmental aspects of their health. Through the promotion of healthy lifestyles and delivery of a comprehensive range of culturally competent health and social services, we cultivate vital and connected communities.

We are currently looking to hire a:

Independent Support Worker
1 Contract Position (6 months)
Part Time (28 hours/ week)

Reporting To: Manager, Community Supports

Purpose:

The Lawrence East Partnership Program (LEPP) is a comprehensive and collaborative support service for residents who are vulnerable and have complex needs living in two Toronto Community Housing buildings, 4175 and 4205 Lawrence Avenue East in Scarborough.

As part of the LEPP team, the Independent Support Worker will engage residents and support them with skill building to ensure they maintain their independence. In addition to skill building, the Independent Support Worker will accompany residents in the local area and work with them in their homes to support their skill development

Key areas of responsibility:

- Assess clients as scheduled or whenever necessary
- Teach and model life skills and activities of daily living for clients
- Accompany clients within the community to support skill building
- Report and record changes on client health status (physical/mental) on a daily basis, particularly that of significant concerns
- Collaborate with team to provide holistic support to clients
- Update client care plan based on client's needs and assessment
- Utilize electronic medical record (PSS) to update, monitor clients
- Participate at team events/programming as needed
- Participate in organizational committees and appropriate community committees
- Perform other duties as assigned that are reasonable within the scope of the job

Preferred Qualifications (Knowledge, Experience):

- Knowledge of and ability to support clients living with complex challenges
- Ability to work independently and function as a team member contributing to the growth of the team
- Ability to multi-task when delegated

- Strong communication, verbal, listening and writing skills
- Flexibility and ability to work all shifts and between multiple sites as necessary (including evenings and Saturdays)
- Good assessment and critical thinking skills
- Knowledge of basic computer and keyboarding
- Oral and/or written fluency in other languages relevant to the community the program serves is a definite asset
- Two years of experience working with vulnerable populations including those living with mental health and addiction challenges (asset)

Essential Competencies (Skills and Attributes):

- Sensitivity to and awareness of cultural, racial and socio-economic diversity within the community particularly around mental health and addiction challenges
- Knowledge and understanding of low income and/or vulnerable populations in the West Hill/KGO community and complex needs of residents preferred
- Effective skills in conflict resolution, mediation and crisis management
- Strong communication, verbal, listening and writing skills
- Proficiency in the use of computers and various software applications
- Proficiency reading and writing a second language is an asset

Significant Working Conditions:

- Comfortable working alone in the community with minimal supervision
- Working in Toronto Community Housing buildings outside regular office hours
- Working environment may include common spaces or residents homes which may not be smoke-free, may have pets or pests
- Travel between two sites will be required for this position (1 block apart)

Remuneration: \$19.35-20.85

Pay Band: J

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

For more information about our programs and services, please visit our website at www.schcontario.ca.

Please reply in confidence to:

ATTN: HR Department by email: Recruitment@schcontario.ca

Note: Please quote Competition #2024 – 01 – Independent Support Worker in the subject line.

Deadline: *Until Filled.*

We would like to thank all applicants; only those invited to interviews will be contacted.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+

Please note that all qualified candidates, eligible to be employed in Canada, are encouraged to apply.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve. SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. SCHC will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

For more information about our programs and services, please visit our website at www.schcontario.ca.

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