

Volunteer Role Description
Food Bank Volunteer

PURPOSE: To provide quality food items including fresh products and gifts to client.
Monday and Tuesday: non-client facing, assist to empty donations and stock shelves
Wednesday to Friday: client facing, assisting clients in Food Market, stock food bank shelves

Note: You may NOT be a client of the SCHC food bank or live in the immediate catchment buildings: 4100 or 4110 Lawrence Ave., and volunteer at the food bank. This is for the protection and privacy of the clients.

SKILLS / QUALIFICATIONS:

- Good physical health.
- Ability to lift up to 10 lbs of weight several times during the shift.
- Good mobility required for bending and reaching etc.
- Basic understanding of English language.
- Strong interpersonal and communication skills.
- Ability and willingness to work in a team environment.
- Warehouse experience will be an asset.

REPORTS TO:

Social Support Program Coordinator

LOCATION: 4100 Lawrence Avenue, East. Scarborough.

DESIRABLE CHARACTERISTICS: Reliable, trustworthy, patient, punctual, warm and caring.

RESPONSIBILITIES:

- Sort and stack items in an orderly manner on the shelves.
- Ensure product quality – check expiry dates etc.
- Clearly mark items to be discarded.
- Ensure the sorting area is safe – maintain clear walkways and exits.
- Unload items from the vehicle upon arrival.
- Use correct body mechanics while lifting heavy items.
- Ensure storing bins are clean and properly covered.
- Maintain inventory records as required.
- Ensure personal hygiene and cleanliness.
- Maintain confidentiality.

ORIENTATION & TRAINING:

Complete SCHC Volunteer On-line Training, provided by the Coordinator of Volunteer Engagement.
On-the-job training with the Program Coordinator. Attend periodic in-service education sessions when offered.



TIME COMMITMENT:

At least 6 month but we'd prefer longer. A minimum of one half-day per week, Monday to Friday. The shift timings are: either 9 am to 12 pm OR 1 pm to 4 pm for a period of at least SIX months. We are not open evenings or weekends.

BENEFITS:

- Develop time management, inventory-control and coordination skills.
- Develop inter personal and communication skills by working in a team environment and interacting with clients.
- Gain experience while contributing to an efficient functioning of a non-profit, multi-service community based organization.
- Satisfaction of giving back to the community.
- Hours Letter can be provided after 3 months of volunteering if requested.

August 2022